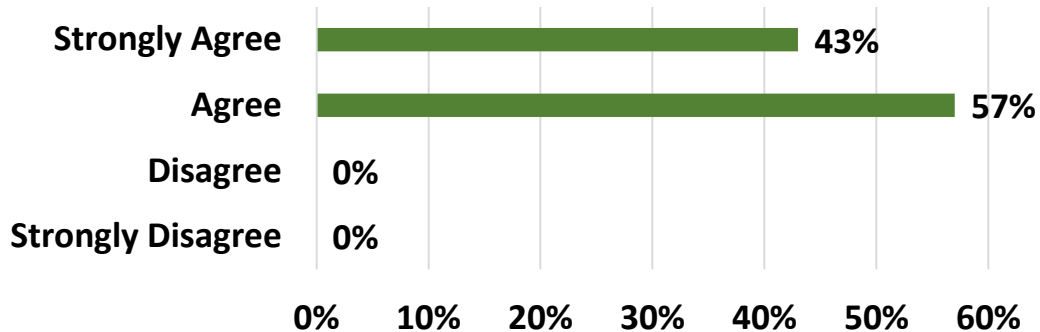


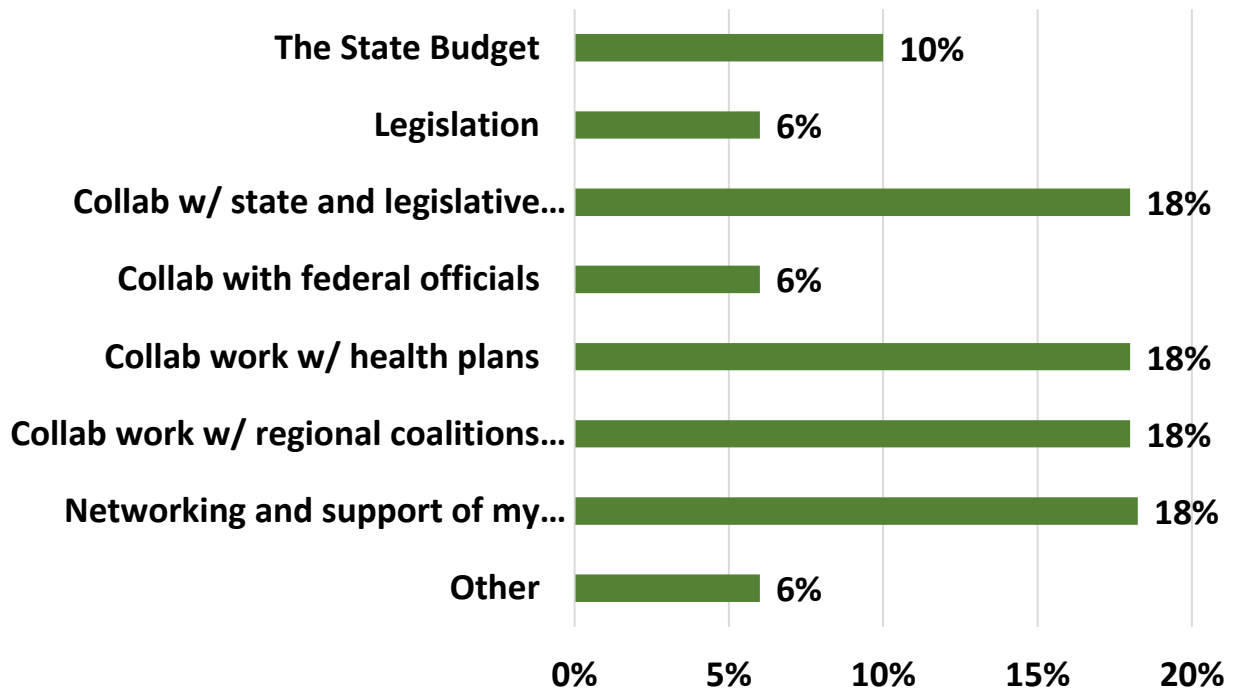


CALIFORNIA COLLABORATIVE FOR LONG-TERM SERVICES & SUPPORTS 2016 Member Survey Responses

1. The California Collaborative is playing a valuable role in advancing long term services and supports policy.



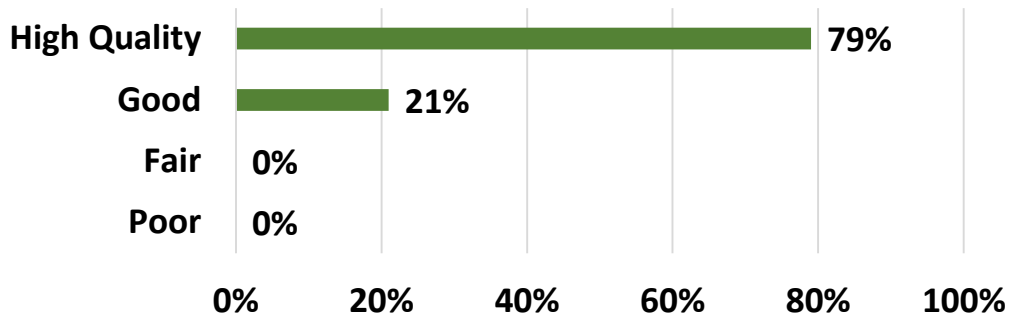
2. In your view, what policy outcomes the Collaborative worked on were most important or successful this year:



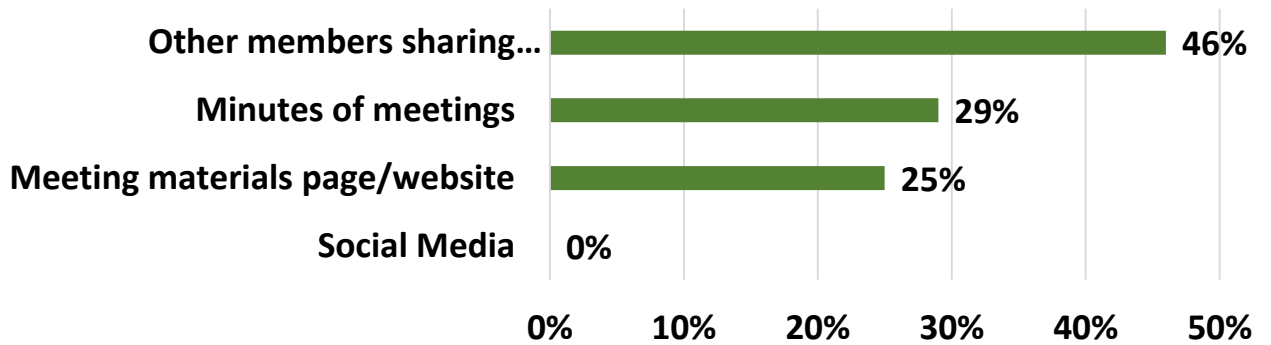
Comments from those that chose "Other":

- Legislative support for Long term care
- SB 1384

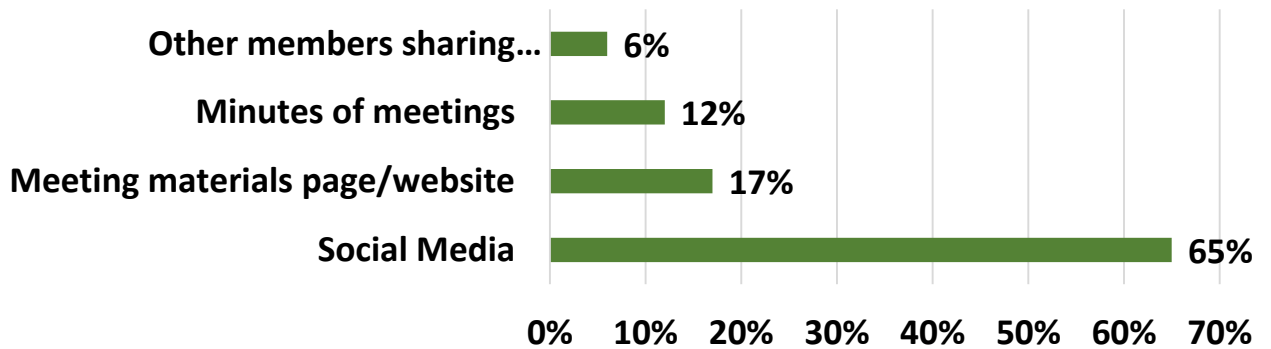
3. The quality of policy information that the Collaborative disseminates via meetings, materials and notices, and Web page and other social media is:



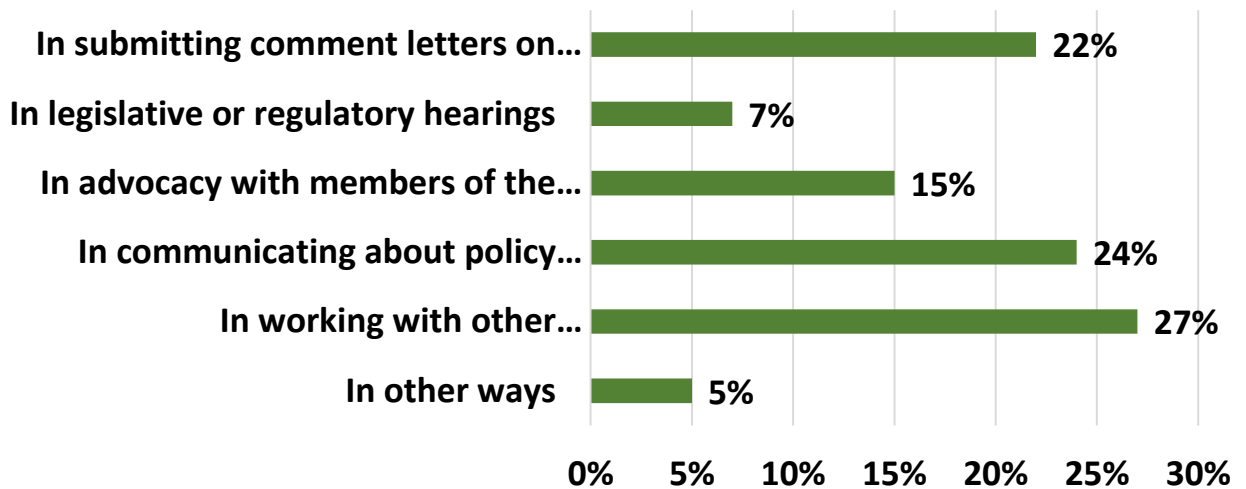
4. Which communication pathways are MOST useful?



5. Which communication pathways are LEAST useful?



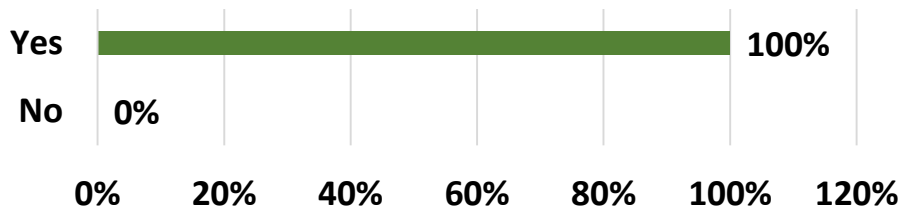
6. I have used information from the Collaborative in my organization’s work on LTSS:



Comments from those that chose “In other ways”:

- IHSS Advisory Committee
- Training Health Plans

7. The Collaborative endeavors to be a “big tent” for all LTSS issues in California. Do you think the Collaborative is succeeding in this goal? How can we improve our success?



Comments:

- My only critique is the shift away from in person meetings to telephone only. Loss of face time is unfortunate.
- Keeping this issue as a forefront on all aspects.
- I think we should have an elder subcommittee, focused on vision for change and a disabled issues subcommittee, focused on regulatory compliance and legal patient level protections.
- The Collaborative should attempt to focus on 1-2 major issues/policy goals and make a major push for reform in the chosen areas.

- The Collaborative is a very useful forum to learn about policy issues and share policy issues. This year there was also an increase in the collective's ability to accomplish specific policy goals. This momentum should be continued and expanded - though there is certainly a limit to what the Collaborative can accomplish with its membership that represents varied interests at times. Continuing to provide opportunities for workgroups and having clear priorities will improve success.
- It would be interesting to hear from the smaller member organizations to get their perspective on the Collaborative's work. They often get lost and many don't even know who they are.
- More focus. Each organization sending lots of information about their specific issues is sometimes overwhelming and not always the priority of my organization.
- Encourage more exchange among members.

8. What aspects of the Collaborative do you find MOST useful?

- Ability to build relationships with diverse group of stakeholders that I otherwise would not encounter regularly.
- The regular meetings/phone calls and ad hoc meetings/phone calls on specific subjects.
- A central communication center on LTSS issues.
- Conference calls and hearing from experts on specific issues.
- United group to address LTSS policy
- Letters to Legis, Gov, Feds
- Friday calls
- Sharing and robust policy discussions
- Information dissemination and networking
- Information, networking
- Sharing and feedback
- Information sharing; in depth discussions from multiple points of view; educating policy makers
- The network of different organizations
- Information sharing

9. What aspects of the Collaborative do you find LEAST useful?

- Topics that do not directly relate to IHSS or homecare
- Emails forwarded from other listserves just add to an overflowing email inbox and are typically duplicates I've already received.
- Focusing on specific legal protection issues
- I don't use social media...but others do.

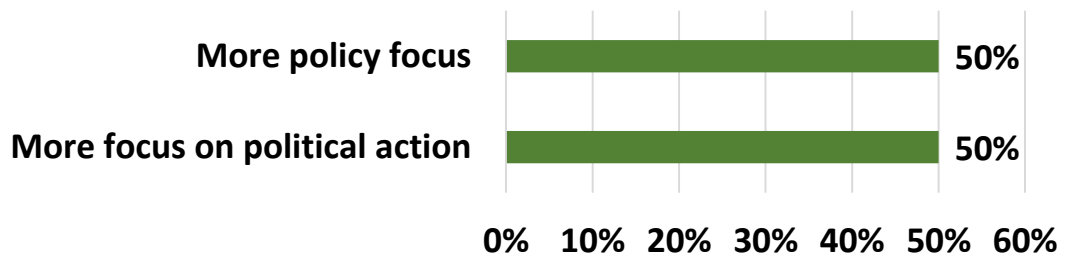
- Continued almost-singular focus on CCI
- None - I think it's just important to keep in mind that there will be limitations in impact since the membership has varying interests and goals.
- When it gets into the "weeds"
- Enrollment stats CCI
- Trying to get consensus on legislation
- When the conversation is not solution based.
- Advancing legislation

10. What do you see as the Collaborative's accomplishments over the past year and its influence on member organizations?

- The conference was very impressive, speakers were relevant, and content was fresh and interesting
- The Collaborative letters on various budget items were helpful. The work on SB 1384 was stellar.
- Informs and educates LTSS partners on issues from multiple perspectives.
- Movement (though small) in support and recognition of aging and disabled population
- Continuing to bring constituencies together, representing a view to state admin and legislature, continuing LTSS summit with SCAN
- Keeping all of us abreast of the CCC. Support to Regional Coalitions
- Lots of education for member organizations and direct access to relevant department contacts
- Overall, I think the substantive topics, invited guests, speakers and quality of content has improved over the last year. The opportunities to actively engage have also increased. The membership has benefited from these changes.
- From our perspective all work on IHSS and the CCI. Also the intersection of LTSS in CCI. The efforts to push forth the consumer voice and what it really means to have consumer directed care.
- accurate Information
- CCI, budget
- Keeping CMS at the table; a broad table to share ideas and perspectives and recommendations. So much change going on in all sectors of health and LTSS that no one person or group can keep track and analyze the impact of such changes. The multiplier effect of many voices at the table is invaluable in improving the work of each entity.
- It has grown in its visibility and I think increasing that is important- but also points to the need to be more specific about the role the Collaborative will play in advocacy.

- Creating a common voice on implementation of CCI and other state government initiatives

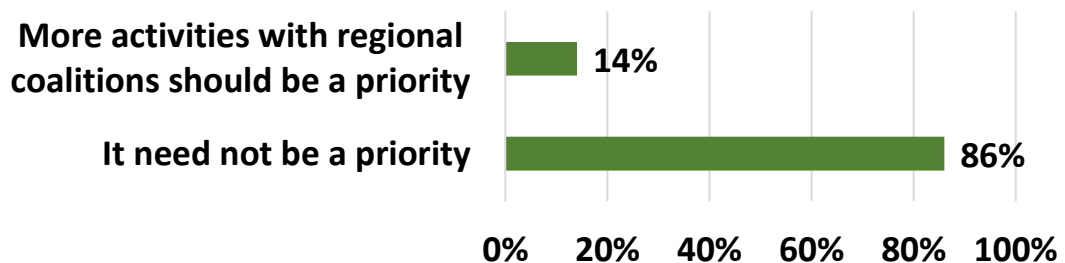
11. Advocacy requires a balance of policy information/discussion/review and political action. Is the Collaborative striking the most useful balance? What would recommend:



Specific suggestions provided by respondents:

- Getting the legislators educated on LTSS
- Unified vision for developing LTSS in state for growing demographic
- With this governor, not sure what would help.
- I think that there is good policy focus. The political action is the bigger lift. Perhaps a solution is always raising the political action perspective in any policy discussion.
- Ways to engage the people we serve in our advocacy efforts
- More time spent on honing messages on needs of our populations and communicating them to decision makers

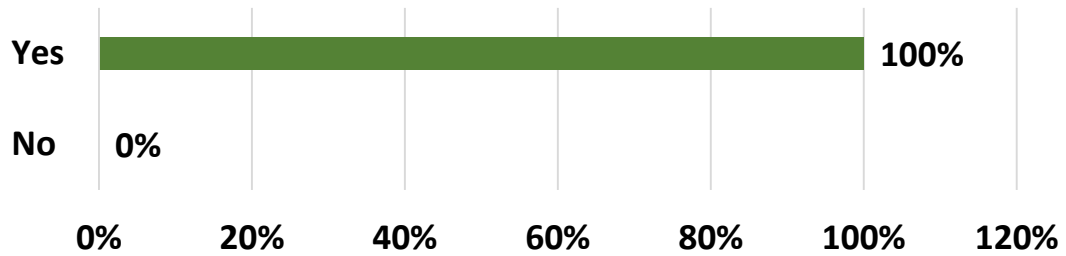
12. Do you see value in better coordination with regional coalitions and what joint activities would you recommend that the Collaborative and these 21 regional coalitions undertake?



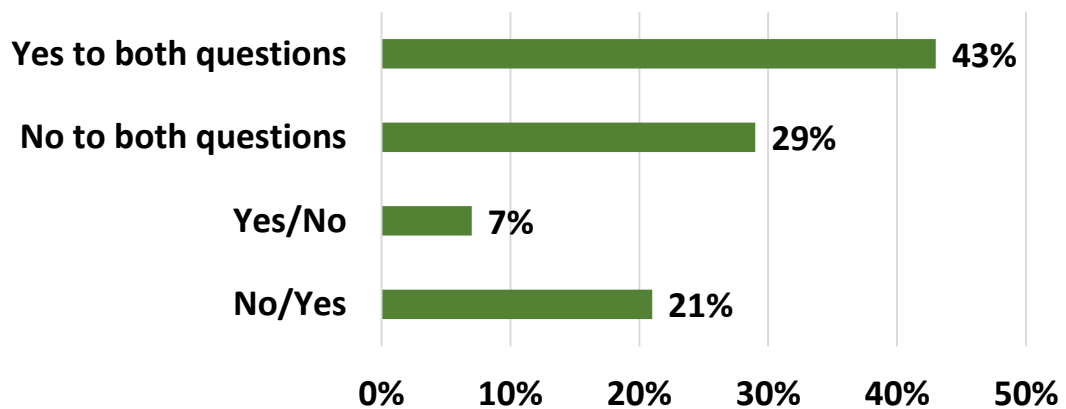
Comments provided by respondents:

- It's actually about right but that wasn't listed as an option
- They are often our conduit to the consumer voice

13. Are you supportive of the change from weekly to twice-a-month meetings?



14. Would you be supportive of one of the monthly meetings being held ONLY in person? Would you attend a meeting of the Collaborative once a month in person?



Comments provided by respondents:

- Live out of area and don't get to Sacramento often plus expense of travel
- Can't drive up for hour and half meeting...unreasonable
- It is convenient for me to attend in person but don't how everyone could do that.
- We do not have an individual in Sacramento who could attend. Perhaps some video component could be used.
- Distance is a problem, time is too early, cost my organization cannot afford
- IN PERSON meetings is very Sacramento centric and leaves out people and devalues people who are not there
- The in-person meetings should be Collaborative members only or with legislative/budget staff when appropriate. I would not necessarily attend to hear presentations from state government people

15. During the final months of 2015, the Collaborative developed and adopted two primary objectives for 2016-17: to press for more coordination among government programs and to communicate to the public the implications of demographic changes. What do you think are the most important policy issues for the Collaborative to work on in 2017?

- Same
- The goals developed last year are ongoing challenges and should remain a focus.
- I agree that we need to continue our work in these areas.
- LTSS and CCI
- Future vision for LTSS in state given growing demographics
- Continue to support accountability for government programs.
- LTC Financing
- I think both of these continue to be priorities - particularly as these new programs are coming online in 2017. The demographic changes are getting more tractions, but still seem not to be the focus.
- Continue with Coordination and the need for gov. programs to include public input from the ground up on development of new programs or changes in programs.
- Making LTSS real in practice
- Not sure
- Reminding policy-makers of Demographic changes; initiatives to support caregivers of all socio economic groups
- The plan for the CCI population- if it is kept how do we improve it. If it is eliminated what is the plan?
- Preparing for the 2018 gubernatorial election

16. If you have participated in either the long term financing workgroup or the CCI voluntary-enrollment workgroup, please evaluate that experience.

- Long term financing ended up being about private LTC insurance.... that's not financing in the big picture...we need a group to think about how to pay for a public LTSS program/coverage
- I participated in the LTC financing workgroup - I found the experience beneficial in communicating the need to other stakeholders
- The CCI voluntary enrollment workgroup was a great experience. The level of collaboration between the workgroup members was high and the support of Collaborative staff increased the effectiveness of the workgroup.
- I thought it was great. I think more of these smaller workgroups can help identify key areas for advocacy.
- LTC Financing group. It was very informative, had good participation of knowledgeable people and had some impact

17. If you have followed the Collaborative on social media – either Facebook or Twitter – please comment on and evaluate that effort. What recommendations to you have for improving the Collaborative’s social media presence?

- Not following yet
- N/A

18. In your judgment, has GACI staffed the Collaborative successfully this year? Please make any suggestions for improvement. (Note: Laurel Mildred has taken on coordinating Collaborative activities, setting up the meetings, and coordinating the CCI voluntary enrollment workgroup; Casey Young works with the long term care financing workgroup; Sue North works with regional coalitions.)

- Yes
- Yes!! CAPA appreciated Laurel's presentation to our members on Collaborative goals and activities.
- The staffing infrastructure has greatly improved the Collaborative's ability to become a central communication point for all issues related to LTSS.
- Fantastic staff all around. Laurel has been most helpful in getting word out to everyone on different issues.
- they do fine...although jack tough act to replace
- Laurel Mildred is an inspiration.... she writes well.... she stays positive. Sue North adds incredible value in helping Regional Coalitions become more effective in advocacy work. Don't work with Casey Young but he is very pleasant.
- The new structure seems to be working well
- Yes
- GACI has done a great job. Was good to divide up jobs and that has been very successful. I would like to hear a little more report out from the workgroups.
- Sharper focus, good changes, better quality
- All staff has done a great job
- Staffing successful, yes. Need to fund more staff time to accomplish lofty goals is needed.
- GACI staff has been great. Very responsive and I am sure very busy!

19. A dues structure based on the annual revenues of Collaborative member agencies is now in effect. Please make any comments you wish about the dues structure, including any suggested changes.

- For the amount of dues we pay toward the Collaborative, I would like to see more focus on IHSS and homecare specific issues as well as access to

special "member only" type privileges, e.g. access to small audience discussions with national stakeholders

- Since we're a very small association with limited funds we don't pay dues, however, I appreciate other large organizations supporting the collaborative.
- my organization does service delivery... we can't pay dues on the service budget.... we also do advocacy with a small budget... that's a more appropriate base.
- Wish CARA could afford the dues.
- The dues structure has been a change that we grapple with every year. Based on the dues structure, this membership costs more than any other membership we have both nationally and in California.
- Support the dues structure
- Orgs that do not pay dues should not be participating

20. Is there anything else you would like to share?

- thank you!
- Keep up the good work you are all fantastic.
- Collaborative very valuable.... we need SCAN foundation to stay engaged and we need to retain a unified voice with state in this arena.
- Please keep on keeping on.
- Thank you for all your efforts. CICA gets a lot out of the collaborative and we often share with our members.
- I believe it is time to move beyond the heavy focus on the CCI/MMLTSS

Responding Organizations:

Association of California Caregiver Resource Centers

California Alliance of Retired Americans

California Association for Adult Day Services

California Association of Area Agencies on Aging

California Association of Health Plans

California Association of Public Authorities (CAPA)

California In-Home Supportive Services Consumer Alliance

Congress of California Seniors

Harris Family Center for Disability and Health Policy

Justice in Aging

LeadingAge California

LifeLong Medical Care

Multipurpose Senior Services Program Site Association

United Domestic Workers/AFSCME Local 3930