

2016 California Summit on Long-Term Services and Supports (LTSS): Advancing Person-Centered Care

MORNING KEYNOTE

Person-centered care puts people, especially those with complex care needs, at the center of the decision-making process. Successful models make use of a team that considers the full range of needs of individuals and their families. The opening speaker will unpack the principles and philosophy behind person-centered care and provide a brief orientation. Learn what's in store for the rest of the day.

MORNING PANEL

The morning plenary will provide a high-level overview of the emerging initiatives and cross-cutting issues that are impacting California's LTSS landscape, including promising approaches, challenges, and opportunities that intersect with the LTSS system. Hear insights from the state and health plan community, as well as home and community-based service provider perspectives. Each will elevate key questions and considerations for engaging at the state and local levels.

MORNING CONCURRENT SESSIONS & WORKSHOP

New Kids on the Block: Whole Person Care and Health Homes

The Whole Person Care Pilots and Health Home Program will impact the LTSS landscape in large and small ways. This session will highlight promising LTSS system practices and implications; identify ways for local engagement; examine challenges and opportunities in planning and implementing the new initiatives; and gain insight into areas for further policy development.

➤ **Recommended Session for Advocates, Providers, and Public Servants**

Moving the Needle on Long-Term Care Financing

Data on long-term care financing is being used by the U.S. Department of Health and Human Services, the Social Security Administration, and the State of Hawaii to advance affordable, accessible solutions. This session will review this data and the latest public policy recommendations from the Bipartisan Policy Center and LeadingAge. It will be followed by a discussion on California's current approach to addressing the financing of LTSS and ways to engage with legislative and programmatic policy opportunities.

➤ **Recommended Session for Academia, Advocates, Providers, and Public Servants**

Fostering Care Coordinators in Your Integrated Model

While not new to the health care sector itself, care coordination across health and community-based social supports presents an opportunity to re-envision how services can be delivered in a person-centered way. This session will focus on capacity and skill-building for care coordinators to ensure successful integration. Learn from first-hand experiences how a new training program is supporting health plans in achieving their vision.

➤ **Recommended Session for Advocates, Providers, and Public Servants**

8 Steps for Using Social Media to Maximize Engagement

Social media is an effective tool for engaging stakeholders, but it can be tricky. Choosing a platform, building your following, and maintaining enthusiasm are key factors for success. This workshop will provide you with new understanding of social media platforms and strategies, as well as skills for using teasers, visual content and hashtags for crafting bold and winning messages. NOTE: Attendees will be encouraged to use their personal devices and social media accounts during this workshop.

➤ **Recommended Workshop for Advocates and Providers**

AFTERNOON CONCURRENT SESSIONS

New Quality Measure Approaches in Person-Centered Care

Several efforts are underway to measure the quality of person-centered care programs. This session will focus on key attributes of a high-quality system of care for persons with complex care needs; case studies that elevate communities using data and measurement to improve services and supports; as well as newly approved health plan and case management accreditations for long-term services and supports. This session will let you gain a better understanding of how quality measurement can impact and benefit providers and the populations they serve.

➤ **Recommended Session for Providers and Public Servants**

Evaluating CCI: What's Next for the Program?

The state is refining the Coordinated Care Initiative (CCI) in response to survey findings from the Field Research Corporation and the University of California, Berkeley. This session will center on telephone survey results, interviews with local organizations and stakeholders, and next steps in the demonstration. Get insights on what is working well and what improvements are needed to achieve the goals of the CCI for Californians with both Medicare and Medi-Cal.

➤ **Recommended Session for Advocates, Providers, and Public Servants**

Disability and Diversity in California's Aging Population: Future Predictions and System Implications

California's Legislative Analyst's Office (LAO) offers groundbreaking research predicting life trajectories and disability among California's older adult population through 2060 using micro-simulation modeling. This session will provide the LAO's initial findings, revealing rapid growth, changing demographics, and related service needs of California's 65+ population. A responder panel with audience participation will discuss the implications of these findings on the state's current and future system capacity, the financial impact, and the need for state-level planning.

➤ **Recommended Session for Advocates, Providers, and Public Servants**

Better Care at Lower Cost – Why Person-Centered Care is the Right Choice

Person-centered Care supports quality of life and health outcomes for older adults, but is there a return on investment (ROI) for the groups putting it into practice? This session will exhibit The SCAN Foundation's ROI tool—developed to help organizations make the business case for their programs. Learn about key economic drivers and programmatic assumptions, and see the tool in action with GRACE Team Care.

➤ **Recommended Session for Academia and Providers**

CLOSING REMARKS

November is fast approaching. Our closing speaker will outline ways for LTSS advocates and providers to prepare to engage with policymakers during an Administration transition and keep person-centered care at the forefront of conversation.