

## **2015 California Summit on Long-Term Services and Supports (LTSS): Navigating Change Toward Person-Centered Care**

### **Morning Sessions**

#### **Addressing LTSS Transformation in the Legislature: Promise for Change**

The 2014-15 Legislative session brought forth various proposals impacting the LTSS landscape, with new leaders emerging in both the Assembly and the Senate. This workshop will spotlight the Legislature's critical role in developing policy and budget priorities impacting LTSS system transformation. Presenters will reflect on outcomes of the recent session and opportunities for continued progress in 2016.

#### **Making CCI Work: One Health Plan's Approach to Care Coordination**

Moving beyond the early phase of the Coordinated Care Initiative (CCI), California is shifting attention toward better connecting people with the right services at the right time. Representatives from the Inland Empire Health Plan will discuss their experience with CCI implementation, providing practical examples of how they have implemented care coordination and address new delivery system challenges. Attendees will develop a better understanding of what care coordination looks like, especially under California's delegated model, and be able to identify key systemic issues, potential solutions, and how to better navigate this new system of care.

#### **Navigating Change at the Local Level: Thinking Beyond the CCI**

To date, much of the LTSS system transformation discussion has focused on the CCI and its implementation. However, several other efforts are underway across the state to develop coordinated service delivery at the local level. This workshop will highlight local efforts to improve LTSS access and quality, while building partnerships to seize opportunities. The discussion will focus on Health Homes,

Aging and Disability Resource Centers, Community-Care Transitions, and other models to advance integrated care at the local level.

### **Person-Centered Care: What is It and How do We Talk About It?**

Person-centered care means that an individual's values and preferences are central to all facets of his/her health care, supporting the person's goals regardless of health or functional status. This discussion will explore person-centered care from various perspectives and shed light on how the general public thinks about the type of care they want to receive. Speakers will share results from focus groups and national polling on the issue, describing emerging trends on how Americans talk about this ideal in care delivery.

### **Afternoon Sessions**

#### **Cal MediConnect: One Year Later**

Cal MediConnect began in April 2014, with early lessons learned being captured through two valuable efforts: beneficiary polling results by the Field Research Corporation; and a three-year, multifaceted evaluation by the University of California. Speakers will discuss preliminary finding and how this information can be used for quality improvement by state officials, health plans, community providers, and consumers.

#### **Developing Long-Term Care Financing Options for Californians**

Financing LTSS is a complex and challenging issue with a long political history. Varied stakeholders care deeply about how LTSS is delivered and financed, including those needing services, their unpaid friends and family members, paid caregivers, institutional and community providers, employers, private insurers, states, and the federal government. This presentation will provide an update on an actuarial modeling project to understand a range of policy choices, as well as review new California-based efforts to address long-term care financing.

#### **Beyond the Conspicuous....Exploring HCBS Network Development**

High-performing community-based organizations are starting to seek new relationship with the health care sector due to the changing landscape of care delivery for high-need, high-cost individuals. This interactive workshop will showcase how several organizations are banding together in networks in order to contract with health care players to meet the home- and community-based

services (HCBS) needs of their shared populations. Participants will learn how to evaluate their communities for the potential to initiate a HCBS network.

**Quality Measure Development for Complex Populations: A Look at the Players and the Work To Date**

Given the ongoing changes in health care financing and delivery, creating new and more appropriate quality measures is critical for advancing integrated care. This presentation will highlight new trends in quality measurement from the perspective of the National Quality Forum, National Committee on Quality Assurance, and Academy Health. Speakers will provide a landscape overview of quality measurement, and describe their organizations' involvement in advancing quality measures for complex populations.